

DOCKET FILE COPY ORIGINAL

GET Docket 11-65

Summary of Complaint : 11-C00295182-1

User Complaint Key : 11-C00295182-1

Form Type : 2000B

Submitted Date : Mar 28, 2011

Source : WEB

Admin

Disposition Status : Resolved

Congressional Complaint : No

Type : Wireless

Category : OTHER

SubCategory : Other

Admin Comments

Mailed the PN/Protective Order regarding the AT&T-Mobile Merger released 04/14/2011 to the consumer. arl 04/28/2011

Letter and Serve in the next pages...

Lisa Parrilli
139 East 79th Street
New York, NY 10075
March 23, 2011

2000 B
Received & Indexed

MAR 28 2011
FCC Mail Room

Julius Genachowski
Chairman
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Dear Mr. Genachowski:

I am writing to add my voice, as a concerned citizen and consumer, about the proposed merger of AT&T and T-Mobile.

Our world is changing quickly, as is evidenced everywhere with the astonishing volume, quality and speed of information transference. The access of information in a timely and cost-effective manner is crucial to business productivity and competition as well as in personal endeavors. I have been very concerned for some time about the personal and business dependency on affordable and customer oriented service in the cellular telephone services in the United States, not least of which surrounds the system of locking consumers into long and costly contracts with punitive consequences for switching from less than satisfactory service. Narrowing the consumer choices in this already murky marketplace is tying the hands of citizens. **In a competitive marketplace, choice should always abound.**

Undoubtedly, the FCC will carefully review, in-depth, the proposal and facts surrounding this request. Specifically, and with regard to one of the FCC's identified six goals in the 2006-2011 Strategic Plan, my concern is in line with the goal that competitive framework for communications services should foster innovation and offer consumers reliable, meaningful choice in affordable services.

Is this merger in the public interest? No. Unfortunately, we have seen recently what happens when certain policies of big businesses that provide crucial services to consumers are not carefully vetted.

Sincerely,



Lisa Parrilli

Form 2000B – Billing, Privacy, or Service Quality Complaint

Consumer's Information:

First Name: **Lisa** Last Name: **Parrilli**

Company Name:

(Complete only if you are filing this complaint on behalf of a company or an organization.)

Post Office Box Number:

(Official Post Office box Number Only)

Address 1: **139 East 79th Street**

Address 2:

Mailing Address (where mail is delivered)

City: **New York** State: **NY** Zip Code: **10075**

Telephone Number (Residential or Business):

E-mail Address:

***** ANSWER EACH QUESTION THAT APPLIES TO YOUR SPECIFIC COMPLAINT *****

1. Telephone number(s) involved (including area code):
2. What is the name of the telephone company, wireless carrier, or other company that is the subject of your complaint?:
3. What is the account number that is the subject of your complaint?:
4. If you are disputing charges on a telephone bill, complete the following:
 - a. Disputed amount: \$ **0.00**
 - b. Have you paid any of the disputed charges?:
 - c. Did the billing company adjust or refund the disputed charges?:
 - d. If yes, what was the amount of the adjustment or refund?: \$ **0.00**
 - e. Are the disputed charges related to additional services?:
If yes, please explain: